



**Company:** Lungpacer Medical USA Inc.

**Address:** 260 Sierra Drive, Suite 116  
Exton, PA 19341

**Position:** **Technical Field Engineer**

Lungpacer Medical USA Inc., a subsidiary of Lungpacer Medical Inc. - a British Columbia Corporation, is developing a novel therapeutic solution for preserving the integrity and strength of the diaphragm muscle in critically ill patients who require mechanical ventilation, is seeking to hire a highly motivated Technical Field Engineer.

As a member of the Operations Team, the individual in this position is responsible for providing Clinical Affairs Specialist and Investigational Centers product support in the field to ensure safe and effective product use that optimizes patient care.

### **Responsibilities**

- Deliver employee and healthcare provider product support in the field to support clinical trial cases.
- Facilitate technical problem solving related to the product and therapy with clinical affairs specialists and healthcare providers to optimize patient care.
- Document case study reports.
- Assist with answering questions from Clinical Research Coordinators, Investigators, Sales Personnel, and other staff members regarding investigational released study devices.
- Assist with identification of logistical and operational issues that arise during study execution and communicate these in a timely fashion to management.
- Provide feedback to product development, training and marketing teams regarding product performance.
- Partner with key personnel to identify areas of clinical performance improvement that will reduce cost and support clinical areas with an opportunity to improve outcomes.
- Develop performance improvement strategies; lead process improvement initiatives.
- Install, operate, repair equipment.
- Perform preventive maintenance in the field.
- Perform field upgrades, if needed.
- Support future product integrations by performing upgrades to equipment.

### **Qualifications & Required Skills**

- Bachelor's in Electrical Engineering or related field
- 3+ years of related experience OR Master's Degree in Engineering and 1+ years related experience.
- Excellent organizational, analytical reasoning and problem-solving skills.



- Ability to successfully navigate complex environments and relationships.
- Excellent interpersonal and communication (both oral and written) skills.
- Skilled in the use of word processing, database, spreadsheet, image editing, and desktop publishing software, as well as web searching techniques.
- Knowledgeable of ICH and GCP guidelines.
- Ability to handle confidential and sensitive material with discretion.

The primary location of work will be at clinical sites across the US (approximately 80%) and the position will work from our Exton, PA office when not traveling.

Qualified candidates may send a letter of interest and resumé to [hr@lungpacer.com](mailto:hr@lungpacer.com) by September 30, 2019. Please quote Technical Field Engineer in your e-mail subject box.

*We thank all interested applicants. However, only those under consideration will be contacted. No Phone Calls, please.*